

# Let NSTAR Electric help you save money, energy and the environment.

After you've purchased and installed your high-efficiency indirect water heater, complete and return this rebate form along with a copy of the dated invoice regarding the purchase and installation of the equipment to: NSTAR Electric High-Efficiency Indirect Water Heater Rebate Program; c/o Conservation Services Group; 40 Washington Street, Suite 3000; Westborough, MA 01581; For more information regarding this program call 1-800-649-7667.

## Eligibility

- You must be a NSTAR Electric residential customer **replacing an existing oil- or propane-fired tankless or freestanding hot water heater**
- You must be eligible to participate in the MassSAVE program
- Must be installed in a 1-4 family home
- All installations of high-efficiency indirect water heating systems must be installed by a licensed contractor and/or plumber. All installations must conform to applicable codes and be installed in accordance with all rebate program guidelines
- Rebate is valid for installations made between August 1, 2009 through December 31, 2009
- All proof of purchase receipts, work orders or other documentation must include the contractor name/address/phone number, installation cost, and an itemized description of the equipment, including manufacturer, and model number as applicable
- All installations are subject to verification that the equipment has been installed and is operational
- Please read all Terms and Conditions on the reverse of the rebate application
- Additional restrictions may apply  
For more information, call **1-800-649-7667**.



## TERMS AND CONDITIONS

**Customer Eligibility:** You must be a NSTAR Electric residential customer replacing an existing oil- or propane-fired tankless or freestanding water heater with a high-efficiency indirect water heater in NSTAR Electric's service territory. The new indirect water heater must be attached to an oil- or propane-fired heating system. Equipment installed between August 1, 2009 and December 31, 2009 is eligible. Equipment must have been installed at the installation address on the front of the application. You must be eligible to participate in the MassSAVE program. The Vendor must receive application and required documents listed within 30 days of installation.

**Rebates:** Subject to these Terms and Conditions, NSTAR Electric (the "Company"), through its contractual Vendor, Conservation Services Group ("Vendor"), will pay rebates to eligible NSTAR Electric customers for the installation in NSTAR Electric's service territory of high-efficiency indirect water heaters.

**Post-Installation Work Verification:** Prior to offering any rebate, the Company reserves the right to conduct an on-site verification that the equipment was installed according to the guidelines of the program. It does not include any kind of safety review and should not be relied upon as one. If the Company determines that the system installed does not meet the program specifications as described in the application, the Company reserves the right to refuse to pay the rebate.

**Rebate Application:** The Customer is responsible for completing all required Customer and Contractor information on the Rebate Application (the "Application"). Rebate applications will not be processed if they are not properly filled out and accompanied by your dated sales receipt/invoice/work order noting completion of the installation.

**Rebate Amounts:** If the Customer is in full compliance with the Terms and Conditions of this agreement, the Company will provide a rebate in the amount of \$300.

**No Warranties:** The Company and the Vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or product. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the installed system or the adequacy of such system.

**Changes in the Rebate Program:** The program and these Terms and Conditions may be changed by the Company and the Vendor at any time without notice.

**Liability & Release:** As part of the consideration for participating in the program, the participant hereby releases and shall indemnify, hold harmless and defend NSTAR Electric, its member utilities, and the Vendor from any and all claims, losses, harm costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of high-efficiency equipment at the premises or any material and labor required for such installation.

**Energy Benefits:** NSTAR is entitled to 100% of the energy benefits associated with this rebate, excluding the value of energy cost savings to you, our customer, but including all rights to all associated Independent Systems Operator — New England, Energy, Capacity and Reserves Products, and you, our customer, agree to provide NSTAR with such further documentation as we may request to confirm NSTAR's ownership of such benefits and Products.

# High-Efficiency Indirect Water Heater Rebate



- Valid for installations made between 8/1/09 and 12/31/09
- Qualified installations are eligible for a \$300 rebate
- Rebate applications must be received within 30 days of installation
- In order to qualify for the rebate, you must be eligible to participate in the MassSAVE program
- Some restrictions may apply. Offer subject to change without notice

# Customer Information

## CUSTOMER: PLEASE FILL OUT AND SIGN

           

NSTAR Electric Account No. (required)

Customer Name (name where equipment was installed)

Address (where electric equipment was installed)

City

State

Zip

Home Phone

Business Phone

E-Mail

Landlord/Owner Name (where rebate is to be mailed if different from above)

Address

City

State

Zip

Phone

Business Phone

E-Mail

Customer Signature

Date

I certify that the described high-efficiency indirect water heater has been installed in accordance with all program guidelines and all applicable codes. A qualifying Indirect Water Heater installation is eligible for a \$300.00 rebate. Please see reverse side for eligibility, terms & conditions.

## CONTRACTOR INFORMATION

Contractor Name

Address

City

State

Zip

Business Phone

Fax

E-Mail

### REPLACED/OLD WATER HEATER INFORMATION:

**Type:**  Freestanding Tank  Tankless **Fuel:**  Oil  Propane

### NEW INDIRECT WATER HEATER INFORMATION:

Indirect Water Heater Manufacturer \_\_\_\_\_ Model Number \_\_\_\_\_ Size (gallons): \_\_\_\_\_

Installed price \$ \_\_\_\_\_ Date installed \_\_\_\_\_

### NEW INDIRECT WATER HEATER CONNECTED TO:

New heating system AFUE rating \_\_\_\_\_

Existing heating system Estimated age \_\_\_\_\_

## TO PARTICIPATE

All proof of purchase receipts, work orders or other documentation must include the contractor name/address/phone number, installation cost, and an itemized description of the equipment, including manufacturer and model number as applicable. Complete this application, attach dated receipts/ invoices/work orders and return to:

NSTAR Electric's High-Efficiency Indirect Water Heater Rebate Program  
c/o Conservation Services Group  
40 Washington Street, Suite 3000  
Westborough, MA 01581

*Incomplete information may delay or disqualify your rebate.*

**For questions regarding this program, call 1-800-649-7667**