

Save money, energy, and the environment while increasing the comfort of your home.

After you've purchased and installed your ENERGY STAR qualified window(s), complete and return this rebate form, the NFRC label, and a copy of the invoice to: NSTAR Electric's ENERGY STAR Windows Rebate Program; c/o Conservation Services Group; 40 Washington Street, Suite 3000; Westborough, MA 01581; For more information call 1-800-649-7667.

Eligibility

- You must be a residential NSTAR Electric customer
- You must be eligible to participate in the MassSAVE program
- Must be installed in a 1-4 family home
- Rebate is for customers who heat with oil, propane, or electricity
- Rebate is for replacement windows only
- Window(s) must be ENERGY STAR qualified
- **Window(s) must have a U-factor of .35 or less**
- Rebate is valid for purchases and installations made between August 1, 2009 through December 31, 2009
- Rebate does not apply to new home construction or additions
- All proof of purchase receipts, work orders or other documentation must include the contractor name/address/phone number, installation cost, and an itemized description of the window(s), including manufacturer and model number
- **You must include a copy of the NFRC label from each window**
- All installations are subject to verification that the window(s) have been installed and are operational
- Additional restrictions may apply
- Please read all Terms and Conditions on the reverse of the rebate application

For more information, call 1-800-649-7667



www.masssave.com



08/09

FREQUENTLY ASKED QUESTIONS

1. What is the purpose of NSTAR Electric's Rebate Program?

The purpose of the program is to encourage customers to purchase and install energy-efficient windows. NSTAR Electric provides a rebate to cover a portion of the additional cost for purchasing the energy-efficient ENERGY STAR® qualified windows versus standard efficiency windows.

2. How can I recognize these windows?

A consumer or contractor who is uncertain about whether a window meets the ENERGY STAR criteria should check with a local distributor or manufacturer. For questions regarding eligible windows, please call NSTAR Electric's Rebate Administrator at 1-800-649-7667 or contact your manufacturer.

3. Where can I find a contractor to install the windows?

Check the local Yellow Pages for a complete list of window contractors or businesses that specialize in the sale of replacement windows.

4. When will I receive my rebate?

Pending approval, we will process and mail the rebate within 4-6 weeks of receipt of the completed and signed application.

TERMS AND CONDITIONS

Customer Eligibility: You must be a residential NSTAR Electric customer installing ENERGY STAR qualified window(s) having a U-factor of .35 or less in an existing home. Window(s) installed between August 1, 2009 and December 31, 2009 are eligible. Window(s) must have been installed at the installation address on the front of the application. Window(s) must be installed by a licensed contractor/installer at the customer's address listed on the rebate application. Rebate is for replacement windows only. You must be eligible to participate in the MassSAVE program. Application and required documents listed must be received by the Vendor within 30 days of installation.

Post-Installation Verification: Prior to offering any rebate, the Company reserves the right to conduct an on-site verification that the window(s) were installed according to the guidelines of the program. If the Company determines that the window(s) installed do not meet the program specifications as described in the application, the Company reserves the right to refuse to pay the rebate.

Rebate Application: The Customer is responsible for completing all required Customer and Contractor information on the Rebate Application (the "Application"). Rebate applications will not be processed if they are not properly filled out and accompanied by your dated sales receipt/invoice/work order noting completion of the installation.

Rebate Amounts: If the Customer is in full compliance with the Terms and Conditions of this agreement, the Company will provide rebates for a maximum of 50 windows up to \$500.

No Warranties: The Company and the Vendor do not endorse, guarantee, or warrant any particular contractor, manufacturer, or product. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the window(s) or the adequacy of such window(s).

Changes in the Rebate Program: The program and these Terms and Conditions may be changed by the Company and the Vendor at any time without notice.

Contractor Insurance: As part of the consideration for participating in the program, the participant hereby releases and shall indemnify, hold harmless and defend NSTAR Electric, its member utilities, and the Vendor from any and all claims, losses, harm costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of windows at the premises or any material and labor required for such installation.

Liability & Release: The Company is not liable for any Customer damages that may occur as a result of the termination of this program beyond the amount of the rebate.

No Tax Liability to NSTAR Electric and Rebate Administrator: NSTAR Electric and the Rebate Administrator are not responsible for any tax liability which may be imposed as a result of receipt of the rebates by the electric utility to the customer.

Energy Benefits: NSTAR is entitled to 100% of the energy benefits associated with this rebate, excluding the value of energy cost savings to you, our customer, but including all rights to all associated Independent Systems Operator — New England, Energy, Capacity and Reserves Products, and you, our customer, agree to provide NSTAR with such further documentation as we may request to confirm NSTAR's ownership of such benefits and Products.

ENERGY STAR® Window Rebate

*Save when you replace your
home's old, inefficient windows with
ENERGY STAR qualified windows*



- Rebates are provided on a per-unit basis: \$10 per window — max. 50 windows (\$500)
- Valid for installations made between 8/1/09 and 12/31/09
- Some restrictions may apply. Offer subject to change without notice

Customer Information

CUSTOMER: PLEASE FILL OUT AND SIGN

Customer Name (name where units were installed) _____ NSTAR Electric Account No. (required)

Address (where units were installed) _____ City _____ State _____ Zip _____

Home Phone _____ Business Phone _____ E-Mail _____

Landlord/Owner Name (where rebate is to be mailed if different from above) _____

Address _____ City _____ State _____ Zip _____

Phone _____ Business Phone _____ E-Mail _____

Customer Signature _____ Date _____

CONTRACTOR INFORMATION

Contractor/Installer Name _____

Address _____ City _____ State _____ Zip _____

Business Phone _____ Fax _____ E-Mail _____

TO BE FILLED OUT BY CONTRACTOR/INSTALLER

Unit Type	Manufacturer	Model Number	NFRC U-Factor	Number of Units Installed*	Amount Per Unit	Total Rebate Amount
Window=W					\$10	
Slider=S					\$10	
					\$10	
TOTAL						\$

I certify that the described ENERGY STAR®-qualified window(s) have been installed in accordance with all program guidelines and all applicable codes.

Contractor/Installer Signature _____
 Date _____ Date of Installation _____

Some restrictions may apply. Offer is subject to change. Retain copies for your records.
 *Maximum 50 windows per account.
 **National Fenestration Rating Council

TO PARTICIPATE

All proof of purchase receipts, work orders or other documentation must include the contractor name/address/phone number, installation cost, and an itemized description of the equipment, including manufacturer and model number. Complete this application, attach dated receipts/invoices/work orders and the NFRC** label from the windows and return to:

NSTAR Electric's ENERGY STAR
 Windows Rebate Program
 c/o Conservation Services Group
 40 Washington Street, Suite 3000
 Westborough, MA 01581

Incomplete information may delay or disqualify your rebate.

You must be eligible to participate in the MassSAVE program.

For questions regarding this rebate program, call 1-800-649-7667