

Important Information About Gas Pipes

NSTAR Gas takes safety seriously and looks to ensure natural gas is delivered safely and efficiently. We make sure to properly maintain our piping and protect against corrosion.

At times you may question which parts of your gas service are privately owned and which parts NSTAR Gas maintains. We maintain the gas pipes that run along your street and end at your gas meter. Gas pipes that run from your meter into your home or business are the responsibility of our customers.

If you have an underground pipe on your property that leads to an outdoor gas grill, gas light, pool heater or another building, a licensed plumber should inspect that pipe periodically. If underground pipes are not maintained they could corrode and leak. If you have any questions please call us at 800-592-2000.

In addition, if you or a contractor are planning to dig on your property, state law requires you notify Dig Safe at least three business days prior to digging at 888-DIG-SAFE.



Save Energy & Money Through Energy Efficiency

indirect or on-demand natural gas water heater with an Energy Factor of .82 or higher and an electronic ignition.



NSTAR Gas customers who install a new ENERGY STAR programmable clock thermostat can save up to 15 percent a year off their heating bill and also receive up to \$50 in rebates.



A rebate of \$10 per window is also available for each window in your home replaced with an ENERGY STAR-labeled window with a U-factor of .35 or less. Installing these windows can lower your heating costs by as much as 15 percent.

For more information, including detailed eligibility requirements, please visit www.nstar.com.

To learn more, log onto
www.nstar.com